Login Related ERP Instructions for Sem-1 Students
(Do it yourself)

1. Use the link to log in to the ERP portal as student
   https://www.rla.mobiquel.com/smartprof/

2. You can also download **SmartProf RLAC** app from Play Store (for Android) or App Store (iOS).
   a. Play Store: https://play.google.com/store/search?q=smartprof+rlac&c=apps&hl=en
   b. iOS: https://apps.apple.com/in/app/smartprof-rlac/id6476445975

3. Your login credentials have been sent to your registered email ID, which you provided with the admission form. The username will be your email ID.

4. If you have not received a password on your Gmail ID or have forgotten the password, use the **Forget Password** button to reset the password. The password will be sent to your email ID.

5. If Steps 1-4 do not work, the email you provided with the admission form is wrong. You need to update it from the office in the ERP database.

6. If you want to update your email ID in the ERP records, submit an application to Mr. Neeraj in the office. Mention the following clearly, along with other details:
   a. Subject: Emai ID Update
   b. Full Name:
   c. Course:
   d. Semester:
   e. College Roll No:
   f. New Email ID:
   g. Mobile NO.:

7. **Remember that ERP and Gmail passwords are different.**

In case of any query related to ERP, write to: erp@rla.du.ac.in

Login Related ERP Instructions for Sem-3 and Sem-5 Students

(Do it yourself)

1. Use the link to log in to the ERP portal as a student
   https://www.rla.mobiquel.com/smartprof/

2. If you have forgotten the password, use the **Forget Password** button to reset the password using institutional email ID. The password will be sent to your official email ID (@rla.du.ac.in).

3. If you do not know the password of your institutional email ID (@rla.du.ac.in), contact **Ms. Sakshi Taaresh Khanna (Computer Science) at sakshikhanna@rla.du.ac.in.**

4. **Remember that ERP and Gmail passwords are different.**

In case of any query related to ERP, write to: erp@rla.du.ac.in